

United ^[15]	(Bankruptcy Dec 2002 - Feb 2006) -- Includes Continental Pro Forma 2010 forward								
	2002	2003	2004	2005	2006	2007	2008	2009	2010
FINANCIAL (millions except stock price)									
Operating revenue [1]	\$13,916	\$13,073	\$14,460	\$14,950	\$16,433	\$17,080	\$17,213	\$13,271	\$28,040
Passenger revenue	\$12,127	\$11,364	\$12,542	\$12,914	\$14,367	\$15,254	\$14,822	\$11,910	\$23,928
Total operating expense [2]	\$16,928	\$14,293	\$14,820	\$14,852	\$16,051	\$16,161	\$18,015	\$13,562	\$25,637
Operating expense less fuel	\$15,007	\$12,221	\$11,877	\$10,820	\$11,227	\$11,158	\$10,293	\$10,157	\$16,079
Wage & benefit total expense (SEC)	\$6,960	\$5,364	\$5,002	\$4,014	\$4,265	\$4,257	\$4,312	\$3,773	\$7,489
Labor benefits expense	\$2,049	\$2,050	\$1,704	\$1,189	\$1,239	\$1,246	\$1,321	\$1,060	\$2,165
Wage/salary expense W2 (BTS)	\$4,911	\$3,314	\$3,298	\$2,825	\$3,026	\$3,011	\$2,991	\$2,713	\$5,324
Management salaries (general) (BTS) [13]	\$32	\$9	\$14	\$14	\$13	\$16	\$18	\$20	\$127
Pilot wage/salary expense (BTS)[3]	\$1,471	\$896	\$841	\$704	\$722	\$733	\$757	\$700	\$1,342
Fit Attendant wage/salary exp (BTS) [3]	\$829	\$556	\$600	\$542	\$538	\$538	\$530	\$526	\$992
Fuel & oil	\$1,921	\$2,072	\$2,943	\$4,032	\$4,824	\$5,003	\$7,722	\$3,405	\$9,558
Cash & equivalent (unrestricted) [17]	\$1,274	\$1,718	\$2,178	\$2,481	\$4,144	\$3,554	\$2,039	\$3,042	\$8,680
Long-term Debt [4] [17]	\$10,526	in bankruptcy			\$8,803	\$7,521	\$7,054	\$7,572	\$12,470
Net Debt (LT debt - Cash & equivalents) [16] [17]		in bankruptcy			\$4,659	\$3,967	\$5,015	\$4,530	\$3,790
Total assets [17]	\$23,656	\$21,979	\$20,705	\$19,342	\$25,369	\$24,220	\$19,465	\$18,684	\$39,598
Operating income (loss) [5]	-\$3,012	-\$1,220	-\$360	\$98	\$382	\$919	-\$802	-\$291	\$2,403
Operating margin [9] [c]	-21.6%	-9.3%	-2.5%	0.7%	2.3%	5.4%	-4.7%	-2.2%	8.6%
Net profit (loss) (GAAP per SEC) [6] [17]		in bankruptcy				\$399	-\$5,396	-\$651	\$854
Median stock price [7]		in bankruptcy			\$34.2	\$41.6	\$22.1	\$8.2	\$20.9
OPERATIONAL									
ASM's (total)(million)	148,827	136,630	145,361	140,300	143,095	141,890	135,861	122,737	220,060
International ASM's (million)	54,467	42,217	51,194	55,974	56,043	57,912	58,466	53,408	105,165
International % of ASM capacity [c]	36.6%	30.9%	35.2%	39.9%	39.2%	40.8%	43.0%	43.5%	47.8%
RPM's (million)	109,460	104,464	115,198	114,272	117,470	117,399	110,061	100,475	184,580
Load factor	73.5%	76.5%	79.2%	81.4%	82.1%	82.7%	81.0%	81.9%	83.9%
Yield (cents)	11.06	10.79	10.83	11.25	11.87	12.67	13.47	11.26	12.96
RASM (operating)(cents) [c]	9.77	9.81	9.95	10.66	11.49	12.03	12.58	10.81	12.74
PRASM (passenger) (cents)	8.19	8.32	8.63	9.20	9.74	10.49	10.91	9.22	10.87
CASM (cents)	11.45	10.52	10.20	10.59	11.23	11.39	13.26	11.05	11.65
Passengers boarded (million)	68,350	66,018	70,786	66,717	69,325	68,386	63,149	56,082	99,452
Employees (mainline) BTS [8]	75,470	62,326	60,860	56,661	55,027	55,160	51,536	46,587	84,049
Flight Attendants (mainline) BTS [8]	18,696	16,235	15,250	15,295	14,881	15,027	13,214	12,974	21,292
Pilots (mainline) BTS [8]	7,992	7,688	6,374	6,133	6,277	6,338	6,337	5,581	9,726
General managers mainline) BTS [13]	322	42	76	76	48	50	51	54	82
RPM's per passenger (average one way) [c]	1,601	1,582	1,627	1,713	1,694	1,717	1,743	1,792	1,856
Aircraft block hours (daily average) (BTS)	5,329	5,058	5,348	5,022	5,129	5,063	4,759	4,124	7,441
Aircraft departures (daily average) (BTS)	1,782	1,648	1,680	1,508	1,545	1,509	1,394	1,192	2,002
Operating aircraft (SEC)	567	532	497	460	460	460	409	360	710
% of wide body aircraft (2 aisles)	28.0%	25.4%	25.0%	25.4%	25.4%	25.4%	27.9%	31.1%	22.5%
Fleet Age (average mainline in years)	9	10	10	11	12	13	13	13	

United	2002	2003	2004	2005	2006	2007	2008	2009	2010
Wage/benefit % of operating revenue	50.0%	41.0%	34.6%	26.8%	26.0%	24.9%	25.1%	28.4%	26.7%
Management salary % of operating revenue [13]	0.23%	0.07%	0.10%	0.09%	0.08%	0.09%	0.10%	0.15%	0.45%
Total wage/salary ratio of operating revenue	35.29%	25.35%	22.81%	18.90%	18.41%	17.63%	17.38%	20.4%	19.0%
Pilot wage ratio of total wages (W2)	30.0%	27.0%	25.5%	24.9%	23.9%	24.4%	25.3%	25.8%	25.2%
Pilot wage/salary % of operating revenue	10.57%	6.85%	5.82%	4.71%	4.39%	4.29%	4.40%	5.28%	4.79%
FA wage/salary % of operating revenue	5.96%	4.25%	4.15%	3.63%	3.27%	3.15%	3.08%	3.97%	3.54%
Ex pilot ex FA wage salary % of revenue	18.76%	14.25%	12.84%	10.56%	10.74%	10.18%	9.90%	11.20%	10.67%
Fuel expense % of operating revenue	13.8%	15.8%	20.4%	27.0%	29.4%	29.3%	44.9%	25.7%	34.1%
Cash & equiv % of operating revenue	9.2%	13.1%	15.1%	16.6%	25.2%	20.8%	11.8%	22.9%	31.0%
Long-term Debt [17] % of operating revenue	75.6%				53.6%	44.0%	41.0%	57.1%	44.5%
Long-term Debt [17] % of assets [4]	44.5%				34.7%	31.1%	36.2%	40.5%	31.5%
Revenue per aircraft (x 100,000)	\$245.4	\$245.7	\$290.9	\$325.0	\$357.2	\$371.3	\$420.9	\$368.6	\$394.9
Revenue per employee (x 1,000)	\$184.4	\$209.8	\$237.6	\$263.8	\$298.6	\$309.6	\$334.0	\$284.9	\$333.6
Revenue per flight attendant (x 10,000)	\$74.4	\$80.5	\$94.8	\$97.7	\$110.4	\$113.7	\$130.3	\$102.3	\$131.7
Revenue per pilot (x 10,000)	\$174.1	\$170.0	\$226.9	\$243.8	\$261.8	\$269.5	\$271.6	\$237.8	\$288.3
Ex pilot ex FA revenue per employee (x 1,000)	\$285.3	\$340.4	\$368.5	\$424.3	\$485.2	\$505.4	\$538.2	\$473.4	\$528.7
ASM's per aircraft (million)	262.5	256.8	292.5	305.0	311.1	308.5	332.2	340.9	309.9
ASM's per employee (x 10,000)	197.2	219.2	238.8	247.6	260.0	257.2	263.6	263.5	261.8
ASM's per flight attendant (x 100,000)	79.6	84.2	95.3	91.7	96.2	94.4	102.8	94.6	103.4
ASM's per pilot (x 100,000)	186.2	177.7	228.1	228.8	228.0	223.9	214.4	219.9	226.3
Ex pilot ex FA ASM per employee (x 100)	305.1	355.8	370.5	398.2	422.5	419.9	424.8	437.8	415.0
Employees per aircraft (x 10)	13.3	11.7	12.2	12.3	12.0	12.0	12.6	12.9	11.8
Flight attendants per aircraft	33.0	30.5	30.7	33.3	32.4	32.7	32.3	36.0	30.0
Pilots per aircraft	14.1	14.5	12.8	13.3	13.6	13.8	15.5	15.5	13.7
Unit cost w/o fuel & wage/benefit (cents)	5.48	5.08	4.73	4.86	4.88	4.86	4.40	5.20	3.90
Unit cost without fuel (cents)	10.16	9.00	8.18	7.72	7.86	7.86	7.58	8.28	7.31
Unit cost w/o wage/benefit (cents)	6.77	6.59	6.76	7.73	8.25	8.39	10.09	7.98	8.25
Fuel expense per ASM (cents)	1.29	1.52	2.02	2.87	3.37	3.53	5.68	2.77	4.34
Total wage/benefit per ASM (cents)	4.68	3.93	3.44	2.86	2.98	3.00	3.17	3.07	3.40
Total wage expense per ASM (cents)	3.30	2.43	2.27	2.01	2.11	2.12	2.20	2.21	2.42
Pilot wage/salary cost per ASM (cents)	0.99	0.66	0.58	0.50	0.50	0.52	0.56	0.57	0.61
FA wage/salary cost per ASM (cents)	0.56	0.41	0.41	0.39	0.38	0.38	0.39	0.43	0.45
Ex pilot ex FA wage/salary cost per ASM (cents)	1.75	1.36	1.28	1.13	1.23	1.23	1.25	1.21	1.36
Benefits per employee (average)	\$27,154	\$32,889	\$27,994	\$20,980	\$22,524	\$22,588	\$25,626	\$22,749	\$25,753
Employee wage/salary (average)	\$65,069	\$53,175	\$54,195	\$49,863	\$54,984	\$54,588	\$58,044	\$58,239	\$63,350
Employee benefit percentage (average)	29.4%	38.2%	34.1%	29.6%	29.1%	29.3%	30.6%	28.1%	28.9%
Pilot wage/salary (average)	\$184,059	\$116,545	\$131,942	\$114,789	\$115,023	\$115,711	\$119,460	\$125,465	\$137,989
Flight attendant wage/salary (average)	\$44,346	\$34,217	\$39,342	\$35,450	\$36,164	\$35,811	\$40,139	\$40,559	\$46,583
Flight attendant % of employees	24.8%	26.0%	25.1%	27.0%	27.0%	27.2%	25.6%	27.8%	25.3%
Pilot % of employees	10.6%	12.3%	10.5%	10.8%	11.4%	11.5%	12.3%	12.0%	11.6%
Passengers per employee (average)	906	1,059	1,163	1,177	1,260	1,240	1,225	1,204	1,183
Passengers per flight attendant (x 10)(average)	366	407	464	436	466	455	478	432	467
Passenger fare (average one way)[10]	\$177.43	\$172.13	\$177.18	\$193.56	\$207.24	\$223.06	\$234.71	\$212.37	\$240.60
Operating expense per pass less labor & fuel	\$117.73	\$103.87	\$97.12	\$102.01	\$100.43	\$100.92	\$94.72	\$113.84	\$86.37
Fuel expense per passenger (o/w)	\$28.11	\$31.39	\$41.58	\$60.43	\$69.59	\$73.16	\$122.28	\$60.71	\$96.11
Labor cost per passenger (o/w)	\$101.83	\$81.25	\$70.66	\$60.16	\$61.52	\$62.25	\$68.28	\$67.28	\$75.30
Management salary cost per passenger (o/w) [13]	\$0.46	\$0.13	\$0.20	\$0.21	\$0.18	\$0.23	\$0.28	\$0.37	\$1.28
Management salary % of average o/w fare [13]	0.26%	0.08%	0.11%	0.11%	0.09%	0.10%	0.12%	0.17%	0.53%
Pilot wage/salary cost per passenger (o/w)	\$21.52	\$13.57	\$11.88	\$10.55	\$10.41	\$10.72	\$11.99	\$12.49	\$13.49
Pilot wage/salary % of average o/w fare	12.1%	7.9%	6.7%	5.5%	5.0%	4.8%	5.1%	5.9%	5.6%
FA wage/salary cost per passenger (o/w)	\$12.13	\$8.41	\$8.48	\$8.13	\$7.76	\$7.87	\$8.40	\$9.38	\$9.97
FA wage/salary % average o/w fare	6.8%	4.9%	4.8%	4.2%	3.7%	3.5%	3.6%	4.4%	4.1%
Operating income (loss) per pass (avg o/w) [11]	-\$44.07	-\$18.48	-\$5.09	\$1.47	\$5.51	\$13.44	-\$12.70	-\$5.20	\$24.16